

H.N. Choudhary
Chase & Heath Hayes Practices

PATIENT PARTICIPATION GROUP

Annual General Meeting 2015

Attending: J Brookes, Pat Gore, Eric Edge, Jean Gobsill, Nora Price, Dr. Choudhary, Dr Sinha, Dr Krupa Patel, Sue Bard, Gordon Alcott, Pauline Scott, Peter Gibbs, Nurse Linda.

1. Apologies. Dennis Wiggall, Linda Yates & Partner.

Dennis Wiggall resigned, LY have new Grandchild & will be too committed to attend. To be removed from Mailing List. Graham Garbett take off list.

2. Minutes of Last Meeting (AGM)

All agreed Minutes as presented a Fair Record & accepted.

3. Election of Officers Called by Pauline Scott

Chairperson, Gordon Alcott to continue, thanks given for YTD

Deputy Chair Sue Bard to continue, thanks given for YTD

Secretary Peter Gibbs Resigned, Jean Gobsill to take over. Thanks given for YTD

4. Terms of Reference / Constitution

Amended Terms as issued agreed for this Year

5. Summary of the Last Year

Pauline Scott presented that the solid progress would continue.

Dr. Agra left us. Dr. Rea failed to join us. Sarah, HAD Nurse will be leaving shortly. New arrangements are being considered.

DNA's are surprisingly down by 50% in spite of 'on the day' DNA's occurring. With the new Computer system more On Line Access was available.

The Chase Practice Screen will be On Line 'This Month'.

On Line Prescriptions is working well.

A Mock CQC inspection has been done. . Lots of Hard Work but Passed AOK.

The PM's Fund Initiative of additional Appointments has been launched and is working well. Some need to reconsider Sunday opening as cost factor. Will depend on Uptake & use.